**Member survey 2023**

**Part I: Updating the mapping**

**Organizational details**

Your contact details will be used:

Internally by the H2H Network core team for general communications.

1. What is the name of your organization?
2. Where are your headquarters?
3. Who is the primary contact at your organization for the H2H Network? (This information will be available to other network members and the core team.)

* Name
* Email
* Phone

1. When was your organization founded?
2. What is the legal status of your organization?

* Independent Non-Governmental Organization (e.g. association, 501.c, registered charity...)
* Hosted project (e.g. in an NGO or another entity)
* Foundation
* Charity or association
* Commercial entity
* Social enterprise (e.g. B-corp, Co-op, CIC...)
* Other (please specify)

1. In 2022, what was your organization’s total revenue?

* 0 - £200,000
* 200,001 – 500,000
* 500,001 – 2,000,000
* 2,000,001 – 5 million
* 5,000,001 – 10,000,000
* 10,000,000+

1. Approximately, what percentage of your organization’s total revenue was related to H2H services in 2022? Please provide in percentage of your revenue
2. From where have you received funding in the last 3 years? [Check all that apply]

* Institutional donors
* Sub-grants from NGOs or UN agencies
* Foundations
* Membership fees
* Funds (HIF, Start etc.)
* Commercial revenue
* If other, please comment

1. If institutional donors, please specify? [Check all that apply]

* British FCDO
* EU - ECHO
* US – USAID/DoS
* Swiss SDC
* Australian DFAT
* Swedish SIDA
* If other, please comment

1. What was the average number of paid employees in your organization in 2022?  (not including consultants)
2. What was the average number of volunteers in your organization in 2022?
3. In 2022, how many grants did you receive in the following ranges? Please respond for each row. If your income doesn't come from grants at all, select 0 on each row.

* 0 - £100,000
* £100,001 - £250,000
* £250,001 - £500,000
* £500,001 +

1. Does your organization typically deploy (by physically sending staff or volunteers) when responding to a crisis?

* Yes
* No
* Comment box

1. In what geographical locations has your organization implemented projects and activities in 2022. Check all that apply. (multiple choices, drop down menus with list of countries)

* We only work at a global level.
* Global level
* Asia and the Pacific
* Latin America and the Caribbean
* Middle East and North Africa
* West and Central Africa
* Southern and Eastern Africa

1. Who do you see as your primary end users? Check all that apply.

* Donors
* UN agencies
* Red Cross/ Red Crescent Movement
* International NGOs
* Local and national organizations
* Comment box (please provide details, for example, do you have partnerships in place, MoUs or contractual sub-granting agreements?)

Members’ satisfaction survey

16. Overall, how satisfied are you with the H2H Network to date?

Please rank, 1 not at all satisfied and 5 is very satisfied/ comment box

**Building community**

17. How engaged have you been in the network , either bilaterally with other members, or through the network’s processes or activities

Please rank 1 is not at all involved and 5 is very involved. Please select how you have been engaged

* Board member
* Regularly participating in calls and workshops
* engaging with the Communications Community of Practice of the Impact and Learning Advisory Group
* Participating in H2H Network-organized events at HNPW or elsewhere
* Other (please specify)

18. Have you collaborated with other members of the network?

If yes, was it a formal collaboration (might be a joint project or funding proposal) or an informal collaboration (might be ad-hoc information sharing) For example, a formal collaboration might be a joint project or funding proposal, an informal collaboration might be ad-hoc information sharing.

* Please share details. This is extremely useful information for us!

19. If you have collaborated with other members, did the H2H Network core team facilitate this collaboration? Please share details in the comment box e.g. Through a fund activation, a community of practice or an event…

(yes/ no/ comment box)

20. Which internal channels do you use to engage with the network? (select all that apply)

* 1:1 calls or email exchanges with the core team
* Monthly members’ updates/ general emails
* Internal members’ hub (SharePoint)
* Community of Practice slack channel
* Crisis watch calls
* Other (please specify) Comment box

21. Would you like to propose any new topics for communities of practice, for learning webinars or workshops?

(comment box)

22. Would you like to make any other suggestions concerning the future development of members’ services? (comment box)

**Resources**

23. Have you previously applied to the H2H Fund?

Yes/ no/ comment box

24. If you have not applied to the H2H Fund, what are the main reasons?

* The process around accessing funding is unclear to you
* The crisis covered by the Fund activations do not align with your operational priorities and capacities
* Your organization had other sources of funding for your response to the crisis covered by the Fund
* The timeframe to submit a project proposal is too short
* The process around submitting an application (narrative proposal, budget, workplan…) is too complex
* The Due Diligence Assessment required to access the fund is too complex or time-consuming
* The amount allocated is too small
* The timeframe to implemented funded projects is too short
* Other (please comment)

Check all that apply

25. If you applied to the H2H Fund but were unsuccessful, was the feedback you receive useful to help you understand the rationale and improve future applications?

Yes/ no/ comment box

26. How would you assess the transparency of the decision-making process by the H2H Grant Panel with regards to the selection of project proposals?

Please rank: 1 is not at all transparent and 5 is very transparent

27. If you received a grant, how would you rate the support provided by the core team throughout the Fund activation process, both administrative and programmatic?

Please rank: 1 is not at all helpful and 5 is very helpful

28. Would you like to make any other suggestions concerning the future development of the fund or the directions it could take?

(comment box)

**Brokering and facilitation**

29.  Overall, do you believe there is greater awareness of the network than one year ago?  Please share details in the comment box (operational agencies at HQ or response levels; donors; local and national actors) Yes  No   Comment box

30. How do you communicate to operational agencies, donors and local/ national actors about the H2H Network and your role as a member? Comment box

31. From your perspective, which activities most effectively support external engagement for the network and the H2H approach?

* External communications
* Events at global/HQ levels
* Deployment
* Other (comment box)

32. Which external channels do you use to engage with the network?

* Social media
* Website
* Public newsletter
* Events

Comment box

33. From your perspective, in the context of fund activations, which activities most effectively support external engagement?

* Communications package
* Brokering with stakeholders (end-users, donors, partners…)
* Deployment
* Other (comment box)

34. Would you like to make any other suggestions concerning the H2H Network’s brokering and facilitation activities?  (comment box)